

A journey of a thousand
miles must begin with
a single step.

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Ursula King Travel
TO TRAVEL WELL IS TO TRAVEL WITH US

The World is
a book, and
those who do
not travel read
only a page.

Augustine (354-430)

Ursula King
Managing Director



Our Philosophy

To travel well is to travel with us.
Pride in what we do.
Quality in our service.
Professional in our approach.

About Us

Ursula King Travel began in 1986 and grew to the \$18M company it is today through persistence and the pursuit of excellence.

We have won The Australian Federation of Travel Agents Award for Best Corporate Travel Agency for 9 out of 10 years. We have been awarded the National Travel Industry Award for Excellence for best Travel Agency in Australia.

Try us. We'll move you.



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Corporate Travel

Fast. Flexible. Available.

We know what you need with corporate travel arrangements. We know the changeable world you live in. We have an After Hours Emergency service to take care of any issues while you're on the road. And we know how to make the accountant smile while keeping the traveller happy.

Shanghai to Mumbai, New York to Frankfurt, Melbourne to Dubbo . Wherever you wish to go, we'll get you there.

Experience counts.

Like all great travellers,
I have seen more than
I remember, and remember
more than I have seen.

Benjamin Disraeli

I am one of those who never knows the direction of my journey until I have almost arrived.

Anna Louise Strong

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Consultants

Professional. Happy to help. Personal.

Your personal consulting team are fully conversant with your every need. Because it's the little things that count... getting your preferred seat, early room check-in, hotel suggestions we know you'll like at a price you'll love.

Our consultants are experienced. They know their world, so that you can get on with yours.

Client Care

More than just words.

We actively participate in Quality Assurance programs. Each consultant is measured against our strict Quality Service Standards. The result is tangible. Our experience in our industry has led us to understand, completely, the real difference service can make. So we deliver it. Personalised travel solutions, management reporting, regular meetings - all designed to deliver tailored client care.

Experience the best. Measurable service.

Simone King
Operations Manager



No one realises how beautiful it is to travel until he comes home and rests his head on his old, familiar pillow.

Lin Yutang

Industry Alliances.

Power in partnership.

Travelscene American Express is the largest and most professional travel agent consortium in Australia. 650 member shareholders. 1700 travel locations in more than 130 countries. Local care, global reach.

Australian Federation of Travel Agents (AFTA) is the representative body for the majority of Australia's Travel Agents. It's your guarantee of value, integrity & protection through a Code of Ethics. Ursula King Travel is fully licensed to ensure superior service.

Professional in the company we keep.





Online travel

It's an online world and we're there.

Our web based U-RES system allows registered users direct access to flight schedules, seat availability and airfare information. Just one screen to book cars, hotels and access private fares and negotiated rates. Your profile automatically uploads data and an automatic notification system lets your consultant quality-check the bookings.

Be on your way without leaving the office.



Technology

All systems go. We have the technology to get you there. We have the processes and people to make it happen.

We have access to hotels, cars, and last seat availability with all major airlines and offer you the most competitive airfares with our Single Screen Solutions. Our technology offers you instant traveller location reports, manages your unused air tickets and provides you with full management information sorted and presented according to your needs. Use *virtually there* to view your updated itinerary online anywhere in the world.

Save time. Save money. While our technology works for you.

The rewards of
the journey far
outweigh the risk
of leaving the
harbour.

Unknown



Leisure Travel

Travel for pleasure takes knowledge.

Knowing the best place, or the best price. Getting you there with no stress. Getting you back with smiles on your faces. Every detail taken care of; visas applied for, insurance covered.

You see, we don't just look after your business travel, we can take care of your leisure needs too. Additional advantages through our Virtuoso membership for a unique holiday.



Two roads
diverged in a
wood, and I took
the one less
traveled by, and
that has made
all the difference

Robert Frost

Virtuoso - Specialists in the Art of Travel

Our membership puts us alongside just 1% of agencies world-wide, and one of just 17 in Australia. Exclusive access to premium travel at special rates. Inclusions other packages dream about. VIP upgrades and complementary inclusions - such as onshore excursions for cruise passengers, exclusive cruise cocktail parties and breakfasts, late hotel check out at no extra cost. Enjoy the finest hotels, resorts, spas, cruise lines and other luxury destinations with Virtuoso.

Travel is about memories; make yours the best.



VIRTUOSO MEMBER.
SPECIALISTS IN THE ART OF TRAVEL



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